

Memo

TO: ALL INMATES; FAMILY & FRIENDS

FROM: Kerr County Sheriff's Office

SUBJECT: CHANGE IN INMATE POSTAL MAIL DELIVERY

The Kerr County Sheriff's Office has contracted with Smart Communications to provide **MailGuard** electronic mail services for the Kerr County Detention Center.

The changes are being made to streamline the operations of the Sheriff's Office, improve communications, and ensure the safety and well-being of inmates and staff.

MailGuard is a quick and efficient way for inmates to receive letters and photos electronically. Effective **JUNE 1st, 2019**, inmate postal mail must be sent to the following address:

KCSO-SCH
INMATE NAME- SO#
PO Box 2027
Pinellas Park, FL 33780

The inmates' name and booking/ID number must be clearly printed on the outside of the envelope or post card to ensure the mail is posted to the current account.

All regular inmate postal mail (postcards, letters, greeting cards, etc.) will be scanned into the system and available to the inmates to view their postal mail via the kiosks.

Upon release, inmates can login into the public website at <https://www.smartjailmail.com/> and enter their inmate number and password to download their photos, messages, and postal mail for FREE!

Former Inmate Access

This application will provide you with access to messages, photos, and postal mail that was processed through the SmartJailMail system while you were a resident at the facility. You will not be able to respond to messages or access request forms, grievances, or medical forms through this application. Not all of these services are available at all facilities, so you may not have anything to view in one or more of these areas.

Messages

Photos

Postal Mail

Legal mail, court documents, bank statements, and publications will continue to be sent to the facility directly at : 400 Clearwater Paseo, Kerrville, TX 78028